NEC Unified Launches Communication Portal

NEC Unified Solutions recently unveiled the NEC OpenWorX Communication Portal. The newly announced offering combines scheduling, collaboration, telephony, e-mail, and multimedia communications. The new software is designed to dramatically simplify communications management for employees and IT administrators by integrating all of a user's data and giving users real-time information about the people they contact.

NEC's OpenWorX Communication Portal tracks colleagues' availability, routes incoming calls, advises on others' preferences and also creates a common space for voice, e-mail, instant and text messaging communications. Communication Portal is designed to allow users to:

- Perform basic telephony functions such as answer, hold, and disconnect;
- Add collaboration to an existing call;
- View missed calls using a real-time status bar;
- Build ad-hoc voice or video conferences;
- Quickly change personal availability status; and
- Dial a number displayed in any document, Web page, or message.



The NEC OpenWorX Communication Portal is designed to work seamlessly with Microsoft Exchange and to enable businesses to capture all methods of communication in one place. For example, users will be able to:

- Manage their Microsoft Outlook Inbox from within the portal to view and respond to both e-mails and voice mails in a unified environment.
- View incoming/outgoing call logs and corporate/personal directories.
- Manage their calendar from the portal and integrate their calendar activities with their displayed status and contact rules.

The Communication Portal is built on NEC's OpenWorX architecture, which runs on Windows 2000/2003 server, employs Microsoft SQL Server 2000 or MSDE for its database, and

communicates with NEC telecommunication systems using an Open Application Interface.

"Employees are constantly inundated with messages in many formats and they need a better way to manage the flow and prioritize their communications," said Tom Burger, CEO, President and Director, NEC Unified Solutions. "The NEC OpenWorX Communication Portal addresses many of the concerns in a simple, easy-to-learn toolset."

The NEC OpenWorX Communication Portal is shipping immediately with all NEC UNIVERGE and NEAX products.

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