



LumenVox is a developer of accessible speech technologies that allow you to create:

- Speech Driven Customer Service
- Speech Driven Auto-Attendants
- Speech Driven Technical Support
- Speech Driven Store Locators
- Speech Driven Database Inquiry Systems

with either **English** or **Spanish** language support.

LumenVox is one of the first to develop an 'easy-to-use' suite of speech recognition software. Our unique approach allows all businesses, corporations, resellers and service providers access

to traditionally complex speech recognition technology. We have over 10 years of experience in the development, implementation, and support of speech driven applications and IVRs. Our technology comes from an assemblage of many best of breed, open source algorithms from leading universities and private industry PhDs, consultants, and developers.

LumenVox's Speech Driven Information System (SDIS):

The Speech Driven Information System is a unique, integrated speech recognition application that any company can set-up and use completely in-house. To create an application simply:

- Drag-and-drop to create your call flow
- Type in the keywords or phrases for your callers to request information
- Record the answers
- Hook into any database through Custom Action DLLs
- Connect it to your phone system



LumenVox's Speech Recognition Engine (SRE):

The Speech Recognition Engine performs speech recognition on audio data from any source through a powerful set of API functions.

- Acquire audio from any source
- Specify your dynamic grammar set
- Send audio to the SRE

In as little as six API calls, a C or C++ developer can add speech recognition to any application. Our speech engine is speaker-independent, so it is not necessary to train the SRE for each user.

