



Innovation

is the ability
to create
Reality
from
Imagination

At Left Bank Solutions, that's the guiding principle that drives our groundbreaking innovation. Emerging technologies combine with out-of-the-box thinking to create sophisticated workforce management solutions that consistently change the way contact centers do business.

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MonetTM
THE ART OF WORKFORCE
MANAGEMENTTM

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Discover the Art of Workforce ManagementTM

Discover the Art of Workforce Management with **Monet**TM – the first end-to-end workforce management system for small and mid-sized contact centers. With features normally reserved for products costing 10 to 20 times as much, Monet gives you an unbeatable return on your investment. With spectacular scalability, Monet is even gaining popularity with larger contact centers. Begin using Monet to begin controlling payroll expenses, providing consistent service delivery, and maximizing employee resources. Monet will also decrease telecommunications costs by reducing hold time. These benefits together translate into higher customer satisfaction and increased revenue generation.

Contact Left Bank Solutions today to learn more about the Monet Workforce Management System.[®]

Think Out-of-the-Box

Left Bank Solutions' products are designed to be easy to install and easy to use. With familiar interface design and automated install processes, Left Bank Solutions' products are simple enough for anyone to use. That means less time spent with consultants and trainers and more time spent optimizing your resources. Of course, Left Bank Solutions provides training with all of its products, and has great consulting services for when you are ready to take your business to the next level.

Choose Success

From its creation, Left Bank Solutions has been committed to pioneering innovative technology products and services that modernize the contact center business. Our workforce optimization methodology and cost-reduction recommendations are based on extensive experience and industry best practices. No wonder so many small and medium size contact center companies rely on Left Bank Solutions to partner their growth and success.

With Left Bank Solutions' extraordinary products and services, you can take advantage of emerging, innovative technology to deliver instant value to your contact center business. For the first time ever, you can get the flexibility, performance, robustness and powerful features found typically in large enterprise-scale workforce management systems with the investment affordability of small and mid-sized centers. So you have more time and optimized resources to focus on achieving your success.

Expect Change

You could be part of a start-up business today... and a large enterprise-scale corporation tomorrow. That's how quickly your company can change in the fast moving contact center world. You need a provider that's as dynamic as you are. Left Bank Solutions is the intelligent solution to your business optimization needs.

We give you the powerful and sophisticated workforce management systems you need right now, and the built-in scalability you need for the future. Not only do we offer the most advanced systems for optimization of your critical resources, but we also provide comprehensive consulting services and training to help your business achieve long-term success. And only Left Bank Solutions is fully committed to optimizing the resources of small and mid-sized contact centers without compromising on quality and performance. So our integrated products and services enable your business to improve the customer service experience while enhancing opportunities for new as well as repeat business.

And as your business continues to grow and change, Left Bank Solutions will be there to develop new, innovative solutions to meet your constantly changing workforce optimization needs.