



**cccInteractive**

*"CCC Interactive's flexibility with our rapidly expanding and changing business has helped us to achieve target service and staff levels..."*

— MAJOR FINANCIAL SERVICES ORGANIZATION

*"When we needed 100+ CSR's in less than six weeks, CCC Interactive saved the day!"*

— MAJOR UTILITIES CORPORATION

## CCC Interactive Overview

CCC Interactive is a full service Inbound, Outbound, and eCRM Contact Center services provider, supporting clients in the Financial Services, Energy / Utility, Telecommunications, and Consumer Products Industries. Our reputation has been built on five key commitments to our clients: exceptional quality, superior people, responsiveness/flexibility, constant improvement and value creation.

Our proven record as a trusted and innovative strategic partner illustrates our Team's core commitment to our clients and their customers. The unique combination of Management experience, motivated Telephone Associates, continuing Training and Development, and Innovative Technology allows CCC Interactive to be one of the most cost effective, efficient, and results-oriented solutions available today.

CCC Interactive is a company of people, a team formed around the goal of providing unsurpassed quality and service. This is demonstrated in four critical areas:

- **People**
- **Quality**
- **Experience**
- **Service**

In this environment of continuous improvement and a total commitment to quality, our people provide the experience and motivation that our clients demand from our strategic relationship. The results are superior client representation, customer contacts, customer loyalty and a high return on investment.

## Contact Information

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