



Aspect Communications: Helping Enterprises Deliver Exceptional Customer Service

What company wouldn't like to be more effective when it comes to managing customer relationships?

Aspect Communications believes the contact center is at the heart of your enterprise. With our contact center solutions you can bring together information, communications, and the workforce to help you deliver the highest quality customer experience—and improve your bottom line.

Leadership and Innovation

How can we make this claim? Simple. Aspect is the only company with a complete portfolio of proven contact center solutions. For nearly two decades, Aspect has led the industry in contact center innovation, including ACD, IVR, CTI, multichannel blending, workforce management, reporting and analytics, and VoIP.

In This Economy It's All About ROI

Aspect's open architecture protects your current contact center investments while providing a seamless migration to a converged voice/data network. Add ease of administration, integration, reporting and analysis, scalability, and reliability.

The result? The lowest total cost of ownership and highest ROI in the industry.

76% of the Fortune 50 Use Aspect

We're the largest company dedicated exclusively to contact center solutions with more than 8,000 implementations deployed worldwide, managing over three million agents.

Find out how you can have both innovation and investment protection while using our advanced capabilities to add to your bottom line.

To find out how our solutions can help you increase your contact center ROI, visit us at www.aspect.com/go/bottomline.

Company Overview

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| Founded: | 1985 |
| Employees: | 1,400 worldwide |
| Headquarters: | 1310 Ridder Park Drive San Jose, California 95131-2313 |
| Telephone: | (888) 412-7728 |
| Web: | www.aspect.com |