

Monday, October 4, 2004


	TMC University's IP PBX Certification Program First Degree	Military/Defense Solutions	Large Enterprise VoIP Deployment Workshop	Service Provider	ECA Convergence Forum, featuring Allan Sulkin	
11:00 - 1:00	REGISTRATION OPEN (Heinsbergen Room)					11:00 - 1:00
Room	Roman	Corinthian	Emerald	Mediterranean	Athenian	Room
12:00 - 1:00	An Introduction to the IP PBX	Fundamental Issues in Critical Deployments	The Business Case for IP Telephony	SIP: Moving Beyond "Vanilla" VoIP Services	Introduction to VoIP; Fundamentals of IP Telephony - Standards, Network elements, LAN/WAN design guidelines, Problem issues and solvers	12:00 - 1:00
1:05 - 2:05		Creating Wireless Broadband Networks for Military, Surveillance, and Border Patrol Environments	Managing a Large Enterprise Network for QoS	Wholesale VoIP Strategies		1:05 - 2:05
2:05 - 2:20	Networking Break					2:05 - 2:20
2:20 - 3:20	Strategies and Tactics	Delivering Secure Voice Over IP Networks	Securing Your Network for Enterprise VoIP	The Evolving Core of the New Network	IP-PBX Systems: Technical design options (IP-enabled, Converged, Client/Server); IP Voice Terminals: Basic functions, technical attributes	2:20 - 3:20
3:25 - 4:25		Ensuring Secure V&D Comm B/W Remote Terminals	Selecting Enterprise VoIP Endpoints	Triple Play: A Technology View		3:25 - 4:25
4:25 - 4:40	Networking Break					4:25 - 4:40
4:40 - 6:00	Effective Deployment	Round Table Discussion: VoIP Opportunities in the Military Environment:	Maximizing the Benefits of Large-Scale Enterprise IP Telephony	Triple Play: A Business View	IP Telephony Apps: Networking, Contact Center, Presence/ Collaboration, Wireless, Desktop Productivity, RFP Guidelines	4:40 - 6:00
7:30	VoIP Service Provider Awards Dinner (Invitation only for winners at BERNARD'S Restaurant)					7:30

Tuesday, October 5, 2004

	TMC University's IP PBX Certification Program Advanced Degree	Enterprise/Government Solutions	IP Telephony Development	Service Provider	ECA	
7:00 - 5:00	REGISTRATION OPEN (Heinsbergen Room)					7:00 - 5:00
7:30 - 8:30	CONFERENCE BREAKFAST (GOLD room)					7:30 - 8:30
Room	Roman	Tiffany	Corinthian	Emerald	Athenian	Room
8:30-10:00	Grand Opening Session - SIEMENS, AT&T (CRYSTAL room)					8:30-10:00
10:15-11:00	Preparing Your LAN for an IP PBX; Remote Workers and Road Warriors; Focus on Productivity Enhancement	Why IP? An Introduction to IP Telephony	Achieving True QoS When Deploying VoIP	Residential VoIP Round Table	Welcome Session; The Convergence Imperative	10:15-11:00
11:15-12:00		Rich Media Conferencing	Choosing the Right VoIP Protocols			11:15-12:00
12:00	CONFERENCE LUNCHEON (GOLD room) - Sponsored by: 					12:00
1:00-1:45	The IP PBX and the Wireless LAN; Multi-Site installation; Instruments, phones and endpoints; Product features and functionalities reviewed; Bandwidth requirements; Integrating your IP PBX with and ITSP; Lowering your phone bill with VoIP	State & Federal Policy Issues Confronting VoIP	Open Source & IP Telephony — So Happy Together	Tales from the Trenches	Assessing Your Readiness for the Convergence Business	1:00-1:45
2:00-2:45			The Importance of Testing Tools and Quality Assurance	Security in the IP Telephony Network	Closing the Gaps in your Convergence Readiness	2:00-2:45
3:00-4:00		Making the Case for Enterprise VoIP	The State of the Art in VoIP Silicon	Introduction to Hosted VoIP	ROI demystified: What's Really In It For You?	3:00-4:00
4:00-5:15	KEYNOTE - Inter-Tel, AVAYA (CRYSTAL room)					4:00-5:15
5:15-6:15	The Future of IP Telephony Panel (CRYSTAL room)					5:15-6:15
6:15	NETWORKING RECEPTION in EXHIBIT HALLS - Sponsored by: 					6:15



Wednesday, October 6, 2004

	Wifi Telephony Summit	Enterprise/Government Solutions	SIP Workshop	Service Provider	ECA	
7:00 - 5:00	REGISTRATION OPEN (Heinsbergen Room)					7:00 - 5:00
7:15-8:15	CONFERENCE BREAKFAST (GOLD room) - Featuring Keynote by Skype via videoconference from London					7:15-8:15
Room	Roman	Tiffany	Corinthian	Emerald	Athenian	Room
8:15-9:15	Introducing Wi-Fi Telephony: An Overview	Introduction to Hosted VoIP	Basics of SIP	The State of Session Border Control	Henry Dewing, Intel	8:15-9:15
9:15-11:00	KEYNOTE - Nortel Networks / IP-PBX SHOOTOUT (CRYSTAL room)					9:15-11:00
11:00-5:00	VISIT THE EXHIBIT HALL					11:00-5:00
11:00-12:00	DEDICATED EXHIBIT HALL TIME					11:00-12:00
11:15 - 12:00					Homeruns in IP Communications	11:15 - 12:00
12:00	CONFERENCE LUNCHEON (GOLD room)					12:00
1:00-1:45	Wi-Fi Telephony Best Practices	Hosted VoIP: How to Select Endpoints, Devices, etc...	Leveraging SIP for Advanced Services	The Role of VOIP in Cable Telephony	Convergence Opportunities in Healthcare	1:00-1:45
2:00-2:45	WLAN Convergence for Business Success	Bidding for Billions...	SIP, NAT, Not! Traversing the Firewall For SIP Call Completion	E911 in a VoIP World	Drivers for Government Agency Adoption of Convergence	2:00-2:45
3:00-3:45	Wi-Fi x5 — 802.11G Raises the Bar	Small/Medium Business VoIP	The Role Of Presence in a Pervasively Mobile Society	Service Provider Round Table	Evolving Education Needs Addressed By Convergence	3:00-3:45
4:00-4:45	Wi-Fi Case Study: SA Community Hospital	The Fundamental Value Proposition for IP Telephony Products	SIP Services at the Edge		Retail Market Opportunities	4:00-4:45
4:45	KEYNOTE - Lucent Technologies (CRYSTAL room)					4:45
5:30	Tehrani's IP Telephony Killer Apps Demo (CRYSTAL room)					5:30
6:30	NETWORKING RECEPTION (GOLD room) - Sponsored by: 					6:30

Thursday, October 7, 2004

	Wifi Telephony Summit	Enterprise/Government Solutions	SIP Workshop	IP Contact Center Summit	WiMAXcon	
7:30 - 1:30	REGISTRATION OPEN (Heinsbergen Room)					
7:30-8:15	CONFERENCE BREAKFAST (GOLD room)					
Room	Roman	Tiffany	Corinthian	Emerald	Athenian	
8:15-9:00	Eliminating Obstacles To Widespread Deployment	iPBX Alternatives: Next-Generation Converged Communication Systems	SIP-Based Enterprise Communications Platforms	IP Contact Center Shootout	Keynote: Ron Resnick, Intel	8:15-9:00
9:00-10:30	KEYNOTE - Toshiba, NEC (CRYSTAL room)				WiMAX Demystified	9:15 - 10:00
10:30-2:00	Visit The Exhibit Hall				Deployment Session	10:00 - 10:45
10:30-11:30	Dedicated Exhibit Hall Time				The State of WiMAX	10:45 - 11:30
11:30	CONFERENCE LUNCHEON (GOLD room) - Sponsored by: TOSHIBA					11:30
12:30-1:15	Wi-Fi Mobility Disruption	The True Cost Of Enterprise VoIP	SIP: Savior of Unified Messaging?	Innovation & Deployment In The IP Contact Center	Implementing Broadband Wireless	12:30-1:15
1:30-2:15	Is Secure Wi-Fi A Possibility?	The Impact of VoIP on the SOHO Market	The Business Case for SIP Conferencing	Call Center in the Cloud: The Advent of Network-Based Contact Centers	The WiMAX Business Opportunity	1:30-2:15
2:30-3:15	Current Trends/ A Look Ahead...	The Future of Unified Communications	Deploying SIMPLE in the Enterprise	Deploying IP Contact Centers Globally: Overcoming Challenges	Real World WiMAX Applications	2:30-3:15
3:30-4:15	Metropolitan WiFi Access Architectures	Making SMB Business a Reality	SIP-Related VoIP Opportunities	The ROI Case for Hosted Contact Center Services as an Alternative to Premise-Based Systems	WiMAX Development Trends	3:30-4:15
4:20 - 5:05	The Site Survey Is Dead	Simplifying VoIP for the SME	Developing IP Mobile Services	Building the Right IP Contact Center Strategy	The WiMAX Triple Play	4:20 - 5:05