

## Tuesday, February 22, 2005

	TMC University's IP PBX Certification Program	Large Enterprise VoIP Workshop	Open Source Telephony Workshop	VoIP Peering Summit	IP Contact Center Summit	
11:00 - 5:00	<b>REGISTRATION OPEN</b>					11:00 - 5:00
<b>Room</b>	<b>Hibiscus B</b>	<b>Tuttle Central &amp; South</b>	<b>Brickell Central &amp; South</b>	<b>Hibiscus A</b>	<b>Orchid A &amp; B</b>	<b>Room</b>
12:00 - 12:45	An Introduction to the IP PBX	IP Telephony for the Large Scale Enterprise	SIP's Role In Open Source	The State of VoIP Peering	The Evolving Contact Center	12:00 - 12:45
1:00 - 1:45		VoIP's Role in Military & First-Responder Communications		The Future of Enterprise Network Peering	Open Architecture IP Networks for the Contact Center	1:00 - 1:45
1:45 - 2:00	<b>Networking Break **Sponsored by HCL Technologies**</b>					1:45 - 2:00
2:00 - 2:45	Strategies & Tactics Cost Justifying the Upgrade; A Point by Point ROI Roadmap; Selecting the Right IP PBX Solution	Ensuring VoIP Quality - Don't Let the Network Get You Down	Open Source Round Table	Developing a VoIP Network Exchange Infrastructure	Choose Wisely: Migrate Your Contact Center to IP	2:00 - 2:45
3:00 - 3:45		What Enterprises Can Learn From the Department of Defense		Clearing & Peering: Business Models and Technologies	Leveraging IP for the Contact Center	3:00 - 3:45
3:45 - 4:00	<b>Networking Break **Sponsored by Sprint**</b>					3:45 - 4:00
4:00 - 4:45	Effective Deployment Migration Strategies Living With Your New IP PBX	Migrating to IP Telephony: Breaking the Forklift Approach	Linux for Embedded Systems and Development	Creating the Virtual Marketplace via Zero-Mile Connectivity: A Two-Part Panel Discussion	IP Contact Center Shootout (Panel Discussion)	4:00 - 4:45
5:00 - 5:45		Unlocking Business Value and Driving Business Growth	DUNDI & ENUM: Discord or Harmony?			5:00 - 5:45
6:15	<b>Special Tour &amp; Reception - The NAP of the Americas, Buses depart Hyatt Lobby at 6:15</b>					6:15

## Wednesday, February 23, 2005

	UNE-P to VoIP Summit	Enterprise/Government Solutions	IP Telephony Development	Service Provider	IP Contact Center Summit			
7:00 - 7:00	<b>REGISTRATION OPEN</b>						7:00 - 7:00	
7:30 - 8:30	<b>CONFERENCE BREAKFAST <b>**Sponsored by NEC**</b> (Paid attendees only - JASMINE ROOM)</b>						7:30 - 8:30	
Room	Hibiscus B	Tuttle Central & South	Brickell Central & South	Hibiscus A	Orchid A & B	Room	Flagler/Monroe	
8:30-10:00	<b>Grand Opening Session - Cathy Martine, AT&amp;T; Stef van Aarle, Lucent Technologies (FLAGLER/MONROE)</b>						8:30-10:00	<b>Reseller Day</b>
10:15-11:00	Is There Life After UNE-P?	The Business Case for VoIP	High Availability In Next-Generation IP Telephony Application Development	Securing Carrier VoIP Networks	Turbocharge Your Call Center with Integrated CRM	10:15-11:00	How to Sell VoIP Solutions	
<b>Networking Break <b>**Sponsored by VONEXUS**</b></b>								
11:15-12:00	Decisions, Decisions... To Build or To Buy?	IP Deployment: What You Need to Know and What Nobody's Telling You	How New VoP Silicon Will Transform IP-PBX Architecture	Access Challenges of Deploying VoIP to the Enterprise	Balancing The Customer Experience With Speech Technology	11:15-12:00		
12:00	<b>CONFERENCE LUNCHEON <b>**Sponsored by Toshiba**</b> (Paid attendees only - JASMINE ROOM)</b>						12:00	Break
1:00-1:45	How To Sell Hosted IP Applications	Enterprise VoIP Security Threats	VoIP Enabling Legacy Products	SIP & MGCP NAT Traversal for Feature Servers	The Role of Technology in Complying with FTC Mandates	1:00-1:45	Profiting as Resellers of VoIP Solutions	
2:00-2:45	What To Look For In A Wholesale VoIP Partner	How To Detect Telecom Fraud & Protect Your Bottom... Line	Residential Gateway Design	Session Border Control Shootout (Panel Discussion)	IP and Offshoring: Options & Opportunities	2:00-2:45		
3:00-4:00	Wholesale VoIP Strategies	Secure Enterprise Mobility	Quality of Service in VoIP Network Deployment			3:00-4:00		
4:00-5:15	<b>KEYNOTES - Ken Epps, Bay Packets; William Tauscher, Vertical (FLAGLER/MONROE)</b>						4:00-5:15	
5:15-6:15	<b>The Future of IP Telephony Panel (FLAGLER/MONROE)</b>						5:15-6:15	
6:15	<b>NETWORKING RECEPTION in EXHIBIT HALL <b>**Sponsored by Lucent Technologies**</b></b>						6:15	

# Thursday, February 24, 2005

	WiFi Telephony Summit	Enterprise/Government Solutions	SIP Workshop	Service Provider	Regulation & Taxation / E-911 Summit				
7:00 - 5:00	<b>REGISTRATION OPEN</b>						7:00 - 5:00		
7:15 - 8:15	<b>CONFERENCE BREAKFAST <span style="color: red;">**Sponsored by Front Range**</span> - Paid attendees only (JASMINE ROOM)</b>						7:15 - 8:15		
Room	Hibiscus B	Tuttle Central & South	Brickell Central & South	Hibiscus A	Orchid A & B	Room			
8:15 - 9:00	Introduction to WiFi Telephony	Integrating VoIP for the Enterprise	SIP Today: A Look at the Current State of the Standard	A Close Look at P2P VoIP	CALEA Implementation on VoIP Networks	8:15 - 9:00			
9:00 - 11:00	<b>KEYNOTES - Ed Cespedes, Voiceglo; Gary Barnett, Aspect Communications; Mark Spencer, Digium (FLAGLER/MONROE)</b>						9:00 - 11:00	<b>Tehrani's IP Telephony Killer App Demo Days</b>	
11:00 - 5:00	<b>VISIT THE EXHIBIT HALL</b>						11:00 - 5:00		
12:00	<b>CONFERENCE LUNCH Featuring "VoIP Reality Check" panel <span style="color: red;">**Sponsored by Time Warner Telecom**</span> - (Paid attendees - JASMINE)</b>						12:00	<b>Orchid C</b>	<b>Orchid D</b>
1:00 - 1:45	Considerations for Embedding Wireless Communications Into Your Products	Taming IP Telephony Expense Management	SIP: Overcoming Implementation Challenges	Cable Telephony & VoIP	Regulation & Taxation: Where Do We Stand? (Panel Discussion)	1:00 - 1:45	Aculab	Nimcat Networks	
2:00 - 2:45	QoS & Security Decisions in WiFi Telephony	Selecting a Hosted IP Telephony Solution	Security Vulnerabilities With SIP	Migrating to VoIP to Remain Competitive		2:00 - 2:45	Interstar	Vonexus	
3:00 - 3:45	Selecting WiFi Telephony Devices for the Enterprise	How to Buy IP Telephony for the SMB	SIP & VoIP Network Design	Evolving Broadband Services: Beyond the Triple Play	The Relationship Between VoIP & E-911	3:00 - 3:45	Demo 3	Demo 3	
4:00 - 4:45	Network Design Choices for Deploying VoIP Over Wireless LAN	QoS & Network Management for Successful Enterprise VoIP Deployment	Empowering Carriers With SIP-Based Service Creation	The Triple Play: A Winning Strategy for Service Providers	E-911 Challenges & Opportunities (Panel Discussion)	4:00 - 4:45	Demo 4	Demo 4	
4:45	<b>KEYNOTE - Phil Edholm, Nortel (FLAGLER/MONROE)</b>						4:45		
5:30	<b>KEYNOTE - Bruce Grant, NEC (FLAGLER/MONROE)</b>						5:30		
6:30	<b>NETWORKING RECEPTION (RIVERWALK)</b>						6:30		

## Friday, February 25, 2005

	WiFi Telephony Summit	Enterprise/Government Solutions	SIP Workshop	Service Provider	
7:30 - 2:00	<b>REGISTRATION OPEN</b>				7:30 - 2:00
7:30-8:15	<b>CONFERENCE BREAKFAST - (Paid attendees only)</b>				7:30-8:15
Room	Hibiscus B	Tuttle Central & South	Brickell Central & South	Hibiscus A	
8:15-9:00	The Pros & Cons of Voice Over WLAN	IM & VoIP: Presence & Hyper-Interactivity in the Enterprise	Traversing the Firewall For SIP Call Completion	Mission Critical Considerations for Service Providers	8:15-9:00
9:00 - 11:00	<b>KEYNOTES - Andy Voss, Sansay; Michael Rouleau, Time Warner Telecom (FLAGLER/MONROE)</b>				9:00-11:00
11:00 - 2:00	<b>Visit The Exhibit Hall</b>				11:00 - 2:00
11:30	<b>CONFERENCE LUNCHEON - (Paid attendees only)</b>				11:30
12:30-1:15	WLAN/VoIP Security: What You Don't Know WILL Hurt You	Selecting Enterprise Endpoints	Uncovering a Business Model For SIP Services	Integrated Carrier-Grade Platforms: Lowering Entry Barriers for New Voice over Broadband Service Offerings	12:30-1:15
<b>Networking Break <span style="color: red;">**Sponsored by Sprint**</span></b>					
1:30-2:15	Multimedia Services Over Broadband Wireless	Rich Media Conferencing & Collaborative Computing for the Enterprise	SIP Over WLAN: Unwiring the Enterprise	Revenue Generating VoIP Apps - Differentiated Services	1:30-2:15
2:30-3:15	Beyond WiFi: Towards Seamless Wireless Mobility	Unified Messaging: Now Real Time Over IP	SIP-Based Control for Legacy Infrastructure	Next-Generation OSS — Leveraging Revenue-Generating Resources	2:30-3:15